



## BC Training Case Study Aramco Overseas Company BV – March 2015 onwards

### The Customer

Aramco Overseas Company is the European subsidiary of Saudi Aramco, the state-owned oil company of the Kingdom of Saudi Arabia. The company, an oil and gas services supplier has an international outlook, with activities across Europe, India and Asia.

### Challenge

Donald McDonald, Crisis Management, Oil Spill and Emergency Response Coordinator, was tasked with arranging the relevant training for his team in The Hague, initially to gain the certification from the BCI (CBCI). This would result in certified leaders and BC representatives across departments. Business Continuity was a challenge they needed to address. After the initial course, it was made aware that Donald wanted to embed BC into Aramco Overseas Company across the board, both in the UK and The Hague.

### Solution

Donald contacted BC Training to discuss a series of courses with us. Following our initial discussions, BC Training was chosen due to being adaptable, they believed we fully engaged their needs. The initial aim was to train the key staff members of staff and gain certification – an in-house BCI Good Practice Guidelines Course and Exam took place at their premises in The Hague March 2015. Subsequent further training was requested.

### The Journey

BC Training worked with the organiser to understand what Aramco Overseas Company wanted to achieve, what would be most cost effective, and overall, the best solution for their organisation. By running the BCI licensed courses in-house, they could be tailored so the focus could be based upon the way Aramco Overseas operate. Following the initial CBCI course and exam being a success, it was requested to run subsequent courses to suit their needs.

### The Result

The BCI Good Practice Guidelines (CBCI) Course and Exam ran in The Hague March 2015 with Peter Barnes, with 6 delegates. BC Training also ran the BCI Introduction to BC Course in London August 2015 with 7 delegates, at their premises, with James McAlister and twice in January 2016 with Charlie Maclean-Bristol with a total of 23 delegates in The Hague.

### Customer Testimonial

Donald McDonald, Oil Spill & Emergency Response Coordinator:

“BC Training met our requirements in full and in an adaptable manner that catered for our needs. Tutor’s knowledge was excellent and the feedback from the participants was that:

“They encouraged engagement and nothing left to chance, our questions were always answered in full.”

From the training undertaken and as we still develop our BC Plan the knowledge learned will be practiced on a regular basis, which all adds to our ability to sustain threats.

Our choice in selecting BCT has proven that we chose the right company, adaptable, understanding, and fully accountable before during and after courses, I have no hesitation in recommending BC Training to my colleagues in other companies.”