



BC Training^{LTD}

IT Disaster Recovery Two Day Training Course

Telephone 01253 542650
(or +441253 542650 outside the UK)
Email info@b-c-training.co.uk



www.b-c-training.com

Head Office Address

Business Continuity Training Ltd, 21 Fairhaven Road, Lytham St Annes, Lancashire, FY8 1NN United Kingdom

IT Disaster Recovery

Course Description

This course provides an insight into the world of Information Technology Disaster Recovery (IT DR). Whilst its vital links with Business Continuity Management (BCM) are acknowledged, this is not intended to be a substitute for a BCM course.

IT Disaster Recovery is the part of Business Continuity that specialises in responding to serious operational disruptions resulting from IT failures. This course takes delegates through the IT DR Plan lifecycle from understanding the key business drivers, examining the various strategic options available that determine the shape of the IT DR Plan, through to ensuring that a completed plan is fit-for-purpose.

Course Objectives

- Understand the importance of the relationship between business continuity management and IT DR.
- Identify the business drivers that provide the critical direction for IT DR solutions.
- Describe how to address any gaps that exist between 'what the business expects from IT' compared with 'what IT is capable of delivering'.
- Define the various IT DR strategies that can be adopted.
- Understand the pros and cons of In-House, Outsourced and Cloud based IT DR solution.
- Describe the various data backup / retrieval processes and mechanisms.
- Appreciate the importance of IT's role in recovering the desktop facilities for business work areas.
- Understand how an IT DR plan is constructed and define what's in and what's out.
- Recognise the importance of validating your IT DR plan and identify the different methods of approach.

Who Should Attend?

- Experienced Business Continuity practitioners who are looking for an understanding of how IT Disaster Recovery plans are developed to support the overarching business requirements.
- Data Centre managers with IT DR responsibilities.
- Crisis Management team members needing to understand how the IT DR plan interfaces with enterprise wide crisis / incident management.
- Information Technology practitioners who need a good appreciation of the mechanics of IT Disaster Recovery.
- Auditors who may be called upon to scrutinise IT DR plans.
- Risk Managers intent on understanding how IT departments DR plans are prepared in response to serious IT failure related risk.

Course Delivery

This training course is delivered as a two day, classroom based course by an experienced tutor. During this course delegates will be taking part in group discussions and activities.

IT Disaster Recovery

Course Programme

Day 1

900 0930	Introduction
0930 1100	IT Disaster Recovery and Business Continuity Standards (ISO 27031 and ISO 22301)
1100 1115	Break
1115 1230	Risk Assessment and Business Impact Analysis: RTO, RPO, MTO, MASL
1230 1330	Lunch
1330 1500	Overview of the Storage solutions, Replication technology, High availability configurations.
1500 1515	Break
1515 1600	Backup and recovery strategies: In House, Outsourced and Cloud
1600 1700	Review of Day 1

Day 2

0900 0910	Review of Day 1
0910 1100	Work Area Recovery (WAR)
1100 1115	Break
1115 1230	Writing and Implementing your IT Disaster Recovery Plan
1230 1330	Lunch
1330 1500	DR team structure, Emergency communication, Incident management
1500 1515	Break
1515 1600	Validating your IT Disaster Recovery Plan
1600 1700	Course Review

Please note these timings are indicative and exact timings may vary due to delegate interest and experience in certain topics.

Recommended Reading

It is advisable for delegates to be familiar with the Good Practice Guidelines 2018 prior to attending the course. This can be purchased from the BC Training website.

Certificate of Attendance

A certificate of attendance will be issued to delegates following the completion of the course.

Course Cost

The cost of this two day training course is £1050 plus VAT.

Course materials are provided on the course.

IT Disaster Recovery

FAQs

- **What are the timings of my training course?**

Your course will start at 9am. Courses are scheduled to finish at 5.00pm, however, timings are indicative and exact timings may vary due to student experience and their interest in certain topics.

- **Will lunch and refreshments be provided?**

Yes. There will be two 15 minute breaks where tea and coffee will be provided. A hot meal will be provided at lunchtime. There is always a choice of food, however if you have specific dietary requirements please let us know.

- **Is accommodation included?**

No. Our courses are non-residential, however we can help with local recommendations.

- **What do I need to bring?**

Everything you will require will be provided on the day. If you have a copy of the Good Practice Guidelines 2018, please take it along to the course with you. You will also be provided with a folder containing the course materials which you can take away with you at the end of the course.

If you have further questions or would like an official quotation please contact a member of the BC Training Team:

Contact Details

Business Continuity Training Ltd
21 Fairhaven Road
Lytham St Annes
Lancashire FY8 1NN

01253 542650 www.b-c-training.co.uk

info@b-c-training.co.uk

Registered in England - No. 6609297



www.b-c-training.com

