

# BCT Certificate in Cyber Incident Management (Live Online)

2 Days

£1,500.00 + VAT







+44 (0) 1253 542 650







info@b-c-training.co.uk



www.b-c-training.com



BC Training Ltd, 21 Fairhaven Road, Lytham St Annes, Lancashire, FY8 1NN, UK

# **Details**



# **Course Description**

Certified

This BCT Certificate in Cyber Incident Management course is a two day non-technical course, aimed at preparing organisations to manage their cyber response at the strategic/crisis management level. Topics include cyber risk assessments, playbook development, GDPR reporting incidents and reputation management. The course includes a 1 hour multiple choice exam taken individually after the training.

Over the last few years the number of cyber incidents has grown, affecting organisations large and small. High profile incidents such as Sony, TalkTalk, and the Petya and NHS ransomware attacks, have had a major impact on the operations and reputation of the organisations.

This course looks at the actions organisations can take to prepare themselves, and how they should manage a cyber incident, including very importantly, how to manage communications associated with the incident. It will also look at the types of cyber attacks, the cyber landscape and how to exercise your cyber response plan. Delegates will learn how to prepare their organisation, how to develop an effective response and how to manage an incident should it occur.

The BCT Certificate in Cyber Incident Management course is based on good practice from a variety of government and private organisations. The course has been certified by NCSC and is the only certified course which deals with reputational issues associated with the preparing for and responding to a cyber incident.

"Thankfully, we now live in a world where it is accepted that data breaches happen and organisations are more comfortable disclosing that they have been victim to an attack. However, with this welcome move away from victim blaming, organisations are now being judged more on how well they manage a breach."

**Brian Honan, ComputerWeekly** 

# **Course** Modules

Module 1 - Cyber Incident Threat Landscape and Essential Knowledge

Module 2 - Prepare - Understanding your Impacts, Vulnerabilities and Risks

Module 3 - Prepare – Developing a Cyber Incident Management Framework

Module 4 - Prepare - Awareness & Cyber Exercises

Module 5 - Respond - Overview of Incident Management and Technical Cyber Response

Module 6 - Respond - Crisis Management & Reporting

Module 7 - Respond - Crisis Communications and Reputation Management

Module 8 - Recovery - Final Response Exercise

# **Course** Benefits

By the end of this course, delegates will be able to:

- Understand the different types of cyber attack and cyber incident landscape
- Look at the preparation which can be carried out prior to a cyber incident occurring
- Create a cyber playbook
- Identify the responses and issues associated with responding to a cyber attack
- Plan and run a cyber exercise

The benefits of choosing NCSC Assured Training:

- Individuals and organisations can easily and quickly identify high quality, relevant training
- The course materials have been rigorously assessed against the exacting standards of NCSC
- The quality of the trainers' delivery and the course administration has been quality checked
- The training is based on the industry-respected IISP Skills Framework
- NCSC assured training is invaluable for anyone seeking to acquire or improve their cyber security skills, including those seeking the NCSC's Certified Professional status (CCP)
- NCSC assured courses identify training which delivers what it says it will

# Who Should Attend?

- Business continuity and resilience managers
- IT managers
- CIOs and CTOs
- Crisis managers
- Members of crisis management teams or those responsible for crisis management and crisis communications

# **Course** Delivery

This NCSC Assured training course is delivered as a two day, live online training course by an experienced tutor. Scheduled breaks will be provided throughout the training. During the course, delegates will be able to use their microphones to take part in discussions and ask the tutor any questions, there is also the option to use a webcam too. Interactivity features used during the training may include the use of breakout sessions for group work, polls and quizzes. The course is delivered via GoToTraining.

# **Certificate** of Attendance

An electronic certificate of attendance will be issued to delegates following the completion of the course.

## **Course** Cost

The cost of this two day training course is £1,500.00 + VAT. The exam is included in the course cost.

# **Private** Training

If you would like this training course delivered privately for your organisation, either live online or in person, please contact the BC Training team for a proposal.

# **FAQs**

#### What are the timings of my training course?

The timings for this training are 9am-4pm UK time. Scheduled breaks will be provided. Timings are indicative and exact timings may vary due to student experience and their interest in certain topics. The course may finish earlier if all topics have been covered.

#### What do I need for the course?

You will be provided with an electronic copy of the course materials.

# The Exam

#### Is the cost of the exam included in the course cost?

The cost of the exam is included in the course cost.

#### What does the exam consist of?

The examination consists of 50 multiple choice questions which the candidate will have 1 hour to complete.

#### What is the pass mark?

A score of 70% is required to pass the exam.

#### Is it a closed or open book exam?

The exam is closed book.

### What language can I sit the exam in?

The exam is only available in English.

#### When can I take the exam?

The exam is taken online by delegates individually after the training. The exam must be taken within 30 days and we recommend sitting the exam within 7 days of completing the course.

Delegates will receive an email from APMG by the end of day 1 of the course to set up an account and access the exam.

Please note, if you require an extension to your exam access, an admin fee will apply.

## How can I prepare for the exam?

We advise reading through the course materials and revising thoroughly before sitting the exam (we recommend a minimum of 10 hours of individual study). The more preparation you do, the better prepared you will be for the exam.

We recommend purchasing the online mock questions (£30.00 + VAT) to help with your revision. With a pool of over 125 questions based on the course and unlimited attempts during your 30 days' access, they are the ideal revision tool.

Access to the recordings of the training sessions to help with revision are available upon request.

#### What are the technical requirements for the exam?

It is strongly recommended to use a personal computer and a wired internet connection.

Sitting this examination will involve software installation and proctor control over your computer. If you are planning to take the exam at work, please speak to your IT Department.

Further information is provided within the joining instructions sent at the time of booking the course.

# Why use BC Training?







Best Tutors in the Industry



**Styles** 

# **Contact Us**

Our friendly team are here to help! Please use the contact information below to get in touch.

- Telephone +44 (0) 1253 542 650
- **Head Office Address** BC Training Ltd 21 Fairhaven Road Lytham St Annes Lancashire FY8 1NN
- **United Kingdom**
- **Opening Hours**

Monday to Thursday: 8:00am – 4:30pm

Friday: 8:00am - 4:00pm

(UK time)

Stay up to date with BC Training on social media or scan the QR code to sign up to our newsletter.









