



CUSTOMER TESTIMONY

I support my organisation's business continuity lead with the full cycle and was keen to undertake some formal training. The BC lead recommended BC Training Ltd as the preferred provider. The BC Training team was extremely helpful and flexible.

I'd originally booked the course for December but needed to rearrange it due to unforeseeable work commitments. The BCT team couldn't have been more helpful. I rang an advisor who was very understanding and who offered me alternative dates and then rebooked me onto the course on my chosen date. I was sent joining instructions before the training which meant I could check that I was able to log in before the training – this meant that on the day, all the attendees were ready to start the training without any delays due to IT issues.

The tutor (Gillian Logie) was amazing, bringing a wealth of professional experience. I was struck by how well-timed the training was – we covered everything in the Good Practice Guidelines without the training feeling rushed. Attendees were encouraged to ask questions and share experiences and it was helpful to hear about different organisational approaches and the challenges people had faced in implementing and managing business continuity processes. The training included group work which provided us with the opportunity to apply what we'd learned.

Over the past year, I've become slightly jaded by online meetings and training, but the online introduction to business continuity was so interesting and with a good number of different activities that I felt fully engaged and enjoyed the experience immensely.

The training has given me much more confidence in promoting the benefits of having a robust approach to business continuity to colleagues across my organisation and I feel more able to challenge and suggest improvements, particularly around the BIA process.

I'd recommend the introduction to business continuity to anyone involved in the BC process, and it is a really good foundation for anyone looking to undertake certification."

**WENDY MARLEY - APRIL 2021
NECS SENIOR GOVERNANCE OFFICER**

BCI INTRODUCTION TO BUSINESS CONTINUITY

